



<b>Dok's Diagnostic</b>	<b>\$80</b>
<u>PAYABLE AT DROP OFF per Unit.</u> Usually includes system fitness check, virus/spyware and adware check, physical condition check, secured data, and Dok's recommendations. Applicable to continued services (except data transfer, data recovery).	
<b>1-to-1 Classes and Consulting (hourly fee)</b>	<b>\$90</b>
<b>Infection Removal and Clean-up</b>	<b>\$199+</b>
<b>Bad Infection needing Windows Reinstallation and Data</b>	<b>\$250+</b>
<b>No-Frills Windows Reinstall</b> Using client provided disks/keys, no data recovery or back-up	<b>\$150</b>
<b>Data Backup</b> 20 GB data to medium of client's choice	<b>\$99+</b>
<b>Data Recovery from bad or infected disk*</b> *Depending on the amount of data and extent of damage	<b>\$150-500</b>
<b>Set-up of New Computer with data transfer*</b> *for computers purchased from Dok Klaus Computer Care	<b>\$150+</b>
<b>Deposit for Special Part Orders</b>	<b>50% of est. order</b>
<b>Emergency Fee for holiday, same day, within 24 hour service</b> In addition to normal service and parts fees	<b>\$120</b>
<b>Hourly House Call Rate*</b> *surcharge applicable for over 10 miles from Dok's Office	<b>\$120</b>
<b>Hourly On-site Business Call Rate*</b> *surcharge applicable for over 10 miles from Dok's Office	<b>\$150</b>
<b>REMOTE Support (hourly fee)</b>	<b>\$90</b>
<b>Initial Unattended Remote Setup fee (IURS)</b>	<b>\$20</b>

**The listed fees are not binding and may change.**  
**Check for seasonal discounts with Discover, Warrenton Lifestyle and other ads.**  
**Dok offers limited discounts to veterans, Fauquier County employees, and Dok Klaus Computer Club members. Bring an ID and request the discount at time of check-in. Discounts apply to service only and may not be combined with other offers. [\[link to Dok's Deals\]](#)**