What to bring when checking in a computer:

Laptop
- Please remember to bring your power adapter!
- **Accurate Usernames and passwords!**

If you use Bitlocker, we will need your BitLocker key.

- Your external backup drive, if you are using one.

Desktop/All-in-one

- **Accurate Usernames and passwords!**
  - Your external backup drive, if using one.
  - Power cable is only needed **if it does not look like this**:

Apple Unit / Macbook
- Power adapter
- **Apple ID and password!**
- **Computer login password**
- Time machine backup device

When checking in a unit for DataTransfer or OS Reinstall
- **Account information for all programs** that you want reinstalled
- Login information for your **Antivirus account**
- **Microsoft account email address and password** for reinstalling your Office products. *Note that if the unit operates with Windows 11, it must be 2016 or more recent.*
- A list of software that you don't want us to reinstall
- Your current backup drives

If unsure about what to bring, please email or call us!